

SafeMeasures® Overview

SafeMeasures® is a unique and innovative Internet-based reporting service from the National Council on Crime and Delinquency (NCCD), a global nonprofit research organization. SafeMeasures uses analytics to help social service agencies achieve better outcomes, improve service, and operate more effectively. Child welfare and juvenile justice agencies use SafeMeasures to obtain detailed reports and other metrics created from nightly analyses of case management data. With SafeMeasures, NCCD leverages its knowledge and expertise in data analysis to help its clients manage children receiving protective, foster care, and juvenile services.

SafeMeasures was first introduced in California in 2000 and has been instrumental in improving agency performance and child outcomes. SafeMeasures is also used by Virginia, New Jersey, Allegheny County (Pittsburgh, Pennsylvania), Maryland, Tennessee, and Mecklenburg County (Charlotte, North Carolina) to better manage their child welfare and juvenile justice systems.

Figure 1: SafeMeasures® Menu

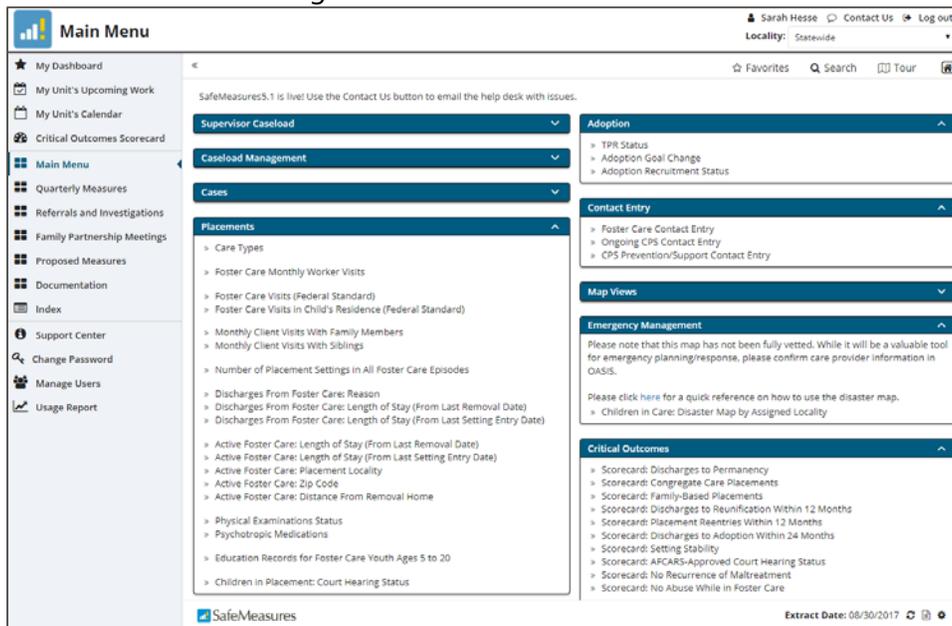
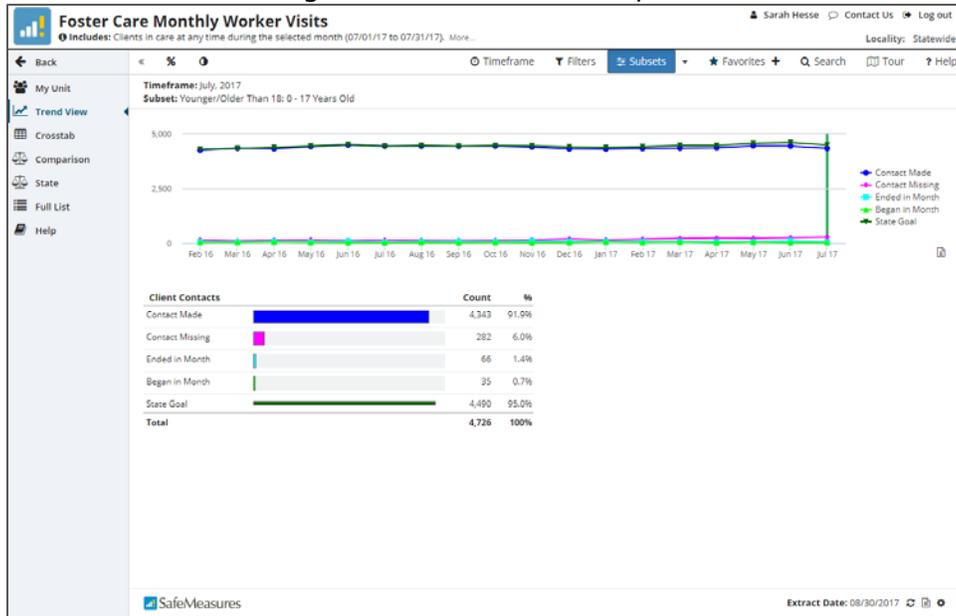


Figure 1 shows a segment of the SafeMeasures menu for Virginia Department of Social Services (VDSS). VDSS has access to about 100 SafeMeasures reports, with topics ranging from timeliness of referral contacts to the names and addresses of foster children in proximity to active natural events. While the majority of reports are the same for all users in an agency, some agencies may have additional, customized reports for certain counties, or may have reports modified to meet their individual needs.

Figure 2: SafeMeasures® Report



Most reports are structured like the example in Figure 2. This report shows both longitudinal and point-in-time data for a key VDSS metric, monthly worker visits with foster care youth. Users may view the data at the statewide level or filter it down to any level of the agency, from a county to an individual caseload. The report also provides alternate views of the data, such as crosstabs and office, unit, and caseload comparisons. Users may also drill into the charts and tables to view detailed lists of the cases that make up each category. Because data are analyzed nightly, reports provide up-to-date information, enabling the agency to ensure that work assignments are completed on time and in accordance with agency standards.

Figure 3: SafeMeasures® Summary

Timeframe: July, 2017		Count	%
Open Cases: Case Plan Status			
Do open cases have an approved case plan?			
Plan in Place	881	87.9%	
Plan Missing or Expired	120	12.0%	
Pending Plan	1	0.1%	
Total	1,002	100.0%	
Face-to-Face Contacts			
Was the most recent face-to-face contact made with the child within the required timeframe? Non-dependent legal guardianship cases default to a six-month contact schedule.			
Contact Recorded	875	87.3%	
Overdue	61	6.1%	
N/A - Exempt	43	4.3%	
Pending First Contact	0	0.0%	
Case Closed in Month	23	2.3%	
Total	1,002	100.0%	
TILP Services			
How many cases had qualified ILP services delivered during the six-month window ending with the selected month?			
1 ILP Service	0	0.0%	
2 ILP Services	4	1.0%	
3 or more ILP Services	233	61.0%	
No ILP Services	145	38.0%	
Total	382	100.0%	
Family Maintenance: Face-to-Face Contacts			
Was the most recent face-to-face contact made with the child within the required timeframe? Voluntary guardianship cases default to a six-month contact schedule.			
Contact Recorded	245	84.5%	
Overdue	19	6.6%	
N/A - Exempt	7	2.4%	
Pending First Contact	0	0.0%	
Case Closed in Month	19	6.6%	
Total	290	100.0%	

SafeMeasures can also deliver detailed tabular reports. Figure 3 shows a compliance summary report used by agencies as part of their monthly performance reviews. This summary compares the performance of an individual caseload with that of its unit, region, and the county.

Figure 4: SafeMeasures® My Upcoming Work

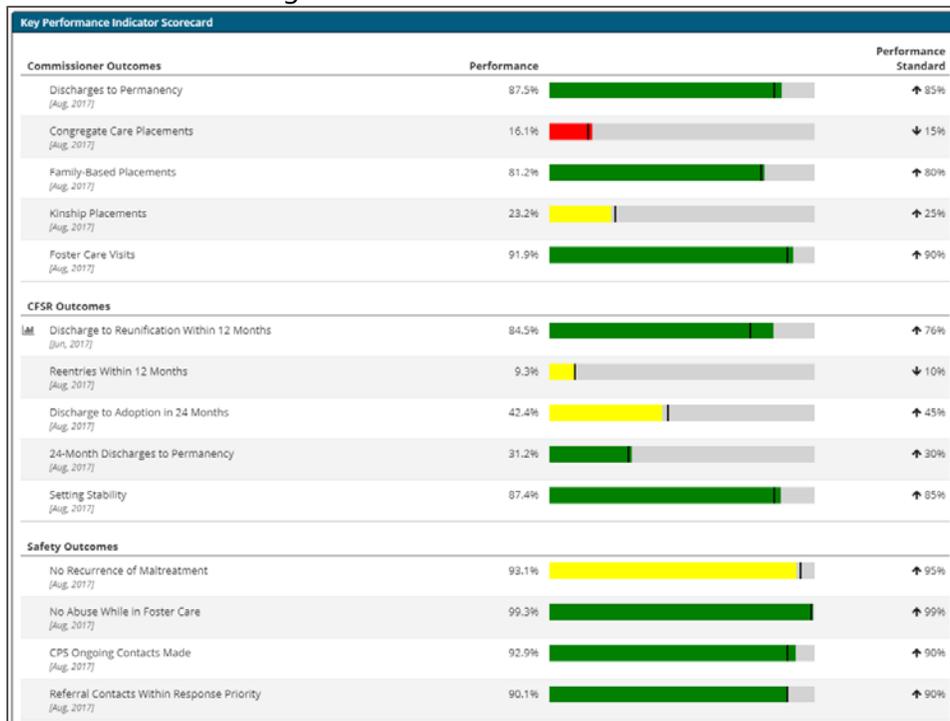
	Client Name	Case ID	Status	Risk Level	Next Birthday	Monthly Contact	Case Plan	Assessment	Sup Review
	Anand, Prescili	7238933	A	Very High		✓	⚠	❗	⚠
	Arciniega, Britni	5202913	B	Very High		❗	✓	⚠	❗
	Arens, Diana	10255368	B	Low		❗	⚠	✓	✓
	Bee, Akthar	9074329	C	Moderate		✓	⚠	✓	⚠
	Bresniker, Aurelio	9317725	A	High		✓	⚠	⚠	⚠
	Claude, Tiyani	9920883	D	Moderate		⚠	⚠	⚠	⚠
	Delacruz, Shamyia	3463450	A	High	⚠		❗	❗	✓
	Donoho, Tajun	7852955	A	Low		⚠	⚠	⚠	⚠
	Dorval, Gricelda	5571356	D	Moderate		⚠	✓	✓	⚠
	Elizardo, Evelin	10402561	A	Very High		✓	✓	❗	✓
	Fortin, Zaviel	3222577	B	Low		❗	⚠	✓	⚠
	Freer, Tee	5587386	B	Very High		✓	⚠	❗	⚠
	Heil, Rodger	10547409	D	Low	⚠		⚠	⚠	⚠
	Hindersinn, Lafaele	4096479	D	Low			⚠	❗	❗
	Horam, Davit	3183499	C	High		✓	⚠	❗	❗
	Kolstad, Farrell	9760575	A	Moderate		✓	✓	⚠	❗
	Machado, Jennyfer	2503168	C	Moderate			⚠	⚠	⚠

Note: This display comes from a training system. No actual client names or IDs are displayed.

The My Upcoming Work (Figure 4) list displays the worker’s current caseload, along with color-coded indicators for upcoming tasks. Users can sort the list by each task to see which cases have an upcoming task due and which tasks are overdue. Detailed information is available by clicking on the case name. A comprehensive history for each individual case, including contact and assignment records, is also available with a single click.

As with all SafeMeasures reports, the compliance tasks, timelines, and indicators are determined in close collaboration with agency staff.

Figure 5: SafeMeasures® Scorecard



Many agencies use a “scorecard” (Figure 5) for an at-a-glance view of performance on a variety of key performance indicators (KPIs). KPIs are expandable to show trend and other details, and each metric is linked to a standard SafeMeasures report for filtering and generating lists.

Further Information

For more information, contact:

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About NCCD

NCCD, the country’s oldest nonprofit criminal justice research organization, was founded in 1907. Today NCCD works with agencies and organizations across 79 jurisdictions in the United States and nine jurisdictions in Australia, Canada, Bermuda, and Taiwan to develop and implement evidence-based and data-driven practices in adult and juvenile justice settings, child welfare, adult protective services, and other social welfare arenas. Please visit our website at www.nccdglobal.org. For more information, call us at (800) 306-6223.