SafeMeasures® for Juvenile Justice Overview

SafeMeasures® is a unique and innovative Internet-based reporting service from the National Council on Crime and Delinquency (NCCD), a global nonprofit research organization. SafeMeasures uses analytics to help social service agencies achieve better outcomes, improve service, and operate more effectively. Child welfare and juvenile justice agencies use SafeMeasures to obtain detailed reports and other metrics created from nightly analyses of case management data. With SafeMeasures, NCCD leverages its knowledge and expertise in data analysis to help its clients manage children receiving protective, foster care, and juvenile services.

SafeMeasures was first introduced in California in 2000 and has been instrumental in improving agency performance and child outcomes. SafeMeasures is also used by Virginia, New Jersey, Allegheny County (Pittsburgh, Pennsylvania), Maryland, Tennessee, and Mecklenburg County (Charlotte, North Carolina) to better manage their child welfare and juvenile justice systems.
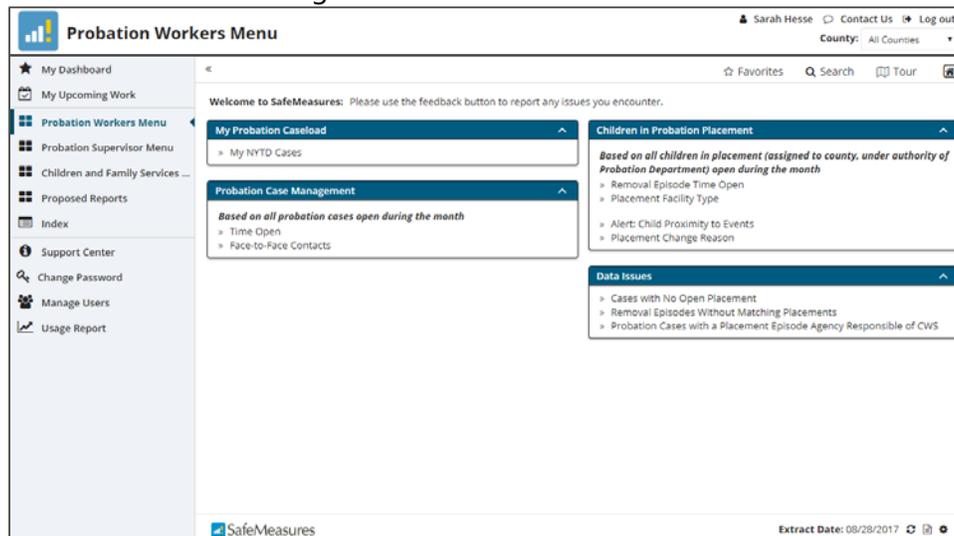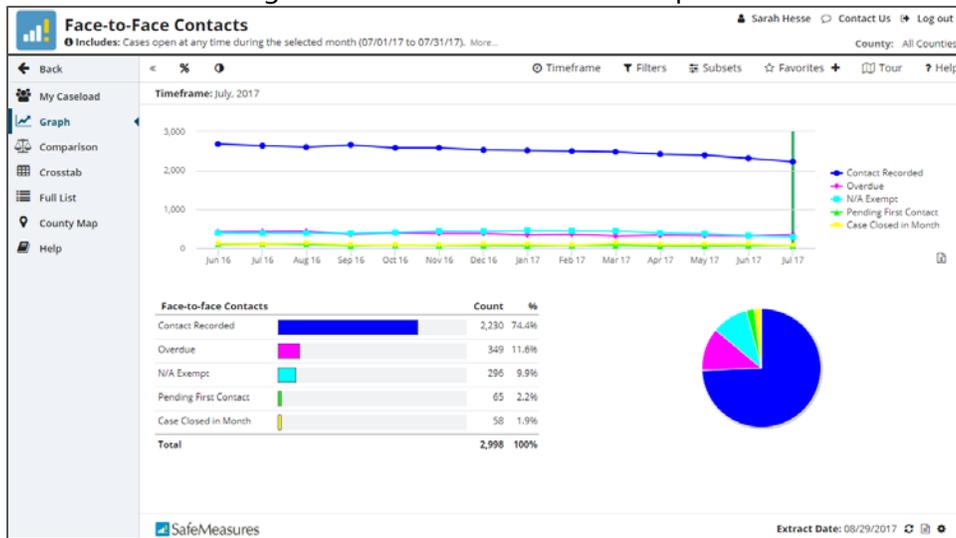
Figure 1: SafeMeasures® Menu

Figure 1 shows a segment of the SafeMeasures menu for the California Department of Social Services Probation users. California currently has access to about 100 SafeMeasures reports, with topics such as timely contacts, NYTD information, and AFCARS. While the majority of reports are the same for all users in an agency, some agencies may have additional, customized reports for certain counties or may have standard reports modified to meet their individual needs.

NCCD promotes just and equitable social systems for individuals, families, and communities through research, public policy, and practice.

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Figure 2: Face-to-Face Contact Report

Most reports are structured like the example in Figure 2. This report shows longitudinal data for a key metric, monthly contacts. Users may view the data at the statewide level or limit it to any level of the agency, from a county to an individual caseload. Reports also provide alternate views of the data, such as crosstabs and office, unit, and caseload comparisons. Users may also drill into the charts and tables to view detailed lists of the cases that make up each category. Because data are analyzed nightly, reports provide up-to-date information, enabling the agency to ensure that work assignments are completed on time and in accordance with agency standards.

Figure 3: NYTD Data Elements

NYTD Data Elements Entered		Count	%
Complete NYTD Data		699	9.6%
Missing Gender		0	0.0%
Missing Birth Date		0	0.0%
Missing Primary Ethnicity		70	1.0%
Missing Hispanic Indicator		0	0.0%
Missing Birth Country		262	3.6%
Missing Birth State		288	4.0%
Missing Birth Facility		938	12.9%
Missing Immigration Status		1,242	17.0%
Missing Pre-Adoption Status		0	0.0%
Missing Grade Information		1,042	14.3%
Missing Disability Indicator		1,037	14.2%
Missing Special Education...		660	9.1%
Missing College Indicator		434	6.0%
Missing Vocational Ed...		435	6.0%
Missing Adjudicated Indicator		179	2.5%
Total		**7,286**	**100%**

Figure 3 shows point-in-time data for another key metric, missing elements for the federally required NYTD survey.

Figure 4: SafeMeasures® Scorecard

Key Performance Indicator Scorecard		
Commissioner Outcomes	Performance	Performance Standard
Client Photo Status *[Aug, 2017]*	87.5%	⬆ 85%
Reentries Within 12 Months *[Aug, 2017]*	16.1%	⬇ 15%
High Supervison Level Contact Compliance *[Aug, 2017]*	81.2%	⬆ 80%
Group Home Placements *[Aug, 2017]*	23.2%	⬆ 25%
Supervisory Review Timeliness *[Aug, 2017]*	91.9%	⬆ 90%

Many agencies use a "scorecard" (Figure 4) for an at-a-glance view of performance on a variety of key performance indicators (KPIs). KPIs are expandable to show trend and other details, and each metric is linked to a standard SafeMeasures report for filtering and generating lists.

Figure 5: SafeMeasures® My Upcoming Work

	Client Name	Case ID	Status	Risk Level	Next Birthday	Monthly Contact	Case Plan	Assessment	Sup Review
	Anand, Prescili	7238933	A	Very High		✔	⚠	❗	⚠
	Arciniega, Britni	5202913	B	Very High		❗	✔	⚠	❗
	Arens, Diana	10255368	B	Low		❗	⚠	✔	✔
	Bee, Akthar	9074329	C	Moderate		✔	⚠	✔	⚠
	Bresniker, Aurelio	9317725	A	High		✔	⚠	⚠	⚠
	Claude, Tiyani	9920883	D	Moderate		⚠	⚠	⚠	⚠
	Delacruz, Shamya	3463450	A	High	⚠		❗	❗	✔
	Donoho, Tajun	7852955	A	Low		⚠	⚠	⚠	⚠
	Dorval, Gricelda	5571356	D	Moderate		⚠	✔	✔	⚠
	Elizardo, Evelin	10402561	A	Very High		✔	✔	❗	✔
	Fortin, Zaviel	3222577	B	Low		❗	⚠	✔	⚠
	Freer, Tee	5587386	B	Very High		✔	⚠	❗	⚠
	Heil, Rodger	10547409	D	Low	⚠		⚠	⚠	⚠
	Hindersinn, Lafaele	4096479	D	Low			⚠	❗	❗
	Horam, Davit	3183499	C	High		✔	⚠	❗	❗
	Kolstad, Farrell	9760575	A	Moderate		✔	✔	⚠	❗
	Machedo, Jennyfer	2503168	C	Moderate			⚠	⚠	⚠

Note: This display comes from a training system.
No actual client names or IDs are displayed.

The My Upcoming Work (Figure 5) list displays the worker's current caseload, along with color-coded indicators for upcoming tasks.

Users can sort the list by each task to see which cases have an upcoming task due and which tasks are overdue. Detailed information is available by clicking on the case name. A comprehensive history for each individual case, including contact and assignment records, is also available with a single click.

As with all SafeMeasures reports, the compliance tasks, timelines, and indicators are determined in close collaboration with agency staff.

Further Information

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About NCCD

NCCD, the country's oldest nonprofit criminal justice research organization, was founded in 1907. Today NCCD works with agencies and organizations across 79 jurisdictions in the United States and nine jurisdictions in Australia, Canada, Bermuda, and Taiwan to develop and implement evidence-based and data-driven practices in adult and juvenile justice settings, child welfare, adult protective services, and other social welfare arenas. Please visit our website at www.nccdglobal.org. For more information, call us at (800) 306-6223.